



## **Fil Fil Car Delivery and Clearance Company**

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### **Company Profile**

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## Profile Introduction

**Fil Fil Car Delivery and Clearance Company** is a one of the companies in our country based in Mogadishu - Somalia, and was established in **February 2019**, our expertise lies in selling high quality, economical used Japanese cars to more than 5 countries.

We offer our clients a wide range of models and makes, all thoroughly inspected and maintained. Over the years, we have strengthened our processes, ensuring that our customers experience a smooth purchase process, flexible payment methods and swift shipping of their vehicles. All of this has enabled us to become a trusted name in the auto-trading industry.

**Fil Fil Car Delivery and Clearance Company** is one of the few Somali Companies automobile exporters that delivers cars to almost every country of the world and also the regions, and has grown with time, strengthening its roots in every market it enters. The well-trained workforce of **Fil Fil Car Delivery and Clearance Company** understands the needs of the customers, therefore we arrange the most suitable cars for you and provide extremely courteous service. This is why the company has 70% repeat customers and a family of hundreds of highly satisfied and loyal customers in every market.

The 24/7 prompt customer support is one of the major reasons why customers feel comfortable in purchasing their desired vehicle through Fil Fil Car Delivery and Clearance Company. The company ensures that the customer finds help whenever they seek it.

**Fil Fil Car Delivery and Clearance Company** aim for high customer satisfaction and are always working to improve its services by tailoring them according to customers' needs.

Our customers benefit from a keen combination of logistics- and forwarding services, including a clear, fast, and flexible execution achieved by simplifying the process chain and minimizing the number of involved parties.

We support our customers in every step of the supply chain, from consulting, concept developing, cost comparison method, project planning to the realization of all mutual set goals. Many of such complex logistics concepts have already been implemented in the past. These include the management of a consignment warehouse, final ware processing, complete dispatch area processing with a direct link to production and high-bay storage. All goods are commissioned for dispatch and are delivered dead on time. We take over many tasks that are normally the core competence of our client.

All projects are linked to the customer-specific electronic data processing system to ensure permanent and transparent flow of information.

This kind of execution improves all business processes, increases productivity and quality, facilitates administration, and reduces costs. All in all, our customer's competitive ability is significantly raised

## Our Vision

### *Our Shipping Services - Covering Leading Ports Globally.*

**Fil Fil Car Delivery and Clearance Company** years of experience, sound insights, and valuable expertise ensure the most seamless and trouble-free car delivery solutions to customers. Once you have purchased your Japanese used car and new cars, we'll get it delivered to the major port of your country in the least possible time. Since offer shipment services to customers across the globe, our high-quality shipping services can be availed regardless of whichever part of the world you reside in.

Moreover, we have knowledgeable customer service agents to advise you regarding the rules, efficient shipment procedures, prices, and carriers. **Fil Fil Car Delivery and Clearance Company** understands how important clear communication is, especially while shipping high-value cars. Thereby, we'll stay by your side till your car is delivered to your port safely, and keep you updated about shipment status while your vehicle is in transit.

**Fil Fil Car Delivery and Clearance Company** provides two key methods of shipment to customers:

- GEYSMO Method
- Container Method

### **Shipping Vehicles via GEYSMO Shipping Method**

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GEYSMO is the easiest and least expensive approach for the delivery of vehicles. Vehicles are driven specifically onto the GEYSMO vessel and secured to the auto decks. They are safely put inside the water-and-wind tight vessel.

Note that you can't send belongings utilizing this technique; however spare tire and company fitted accessories are acceptable.

GEYSMO overseas delivery is an extremely well-known method for transporting payload to different nations. The concept was created by Japanese auto makers to send their autos to USA and Europe in a quick and proficient way by utilizing specific boats called the vehicle carriers. These days GEYSMO carriers deal with not just autos but a wide range of mechanized, rolling and even static payload such as trucks, vessels, transports, RVs, travel trailers, tractors, excavators, cranes, and other high and heavy machinery and equipment.

### **Specialized Decks**

Within the ship, some decks are allotted especially for loading heavy plant vehicles and machinery classed as 'high and heavy'. For large sized vehicles or equipment, decks can be raised and lowered for larger vertical allowance.

## Security & Protection

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Decks inside these GEYSMO ships are fully sealed off to ensure all vehicles remain protected from the elements during shipment and have securing points running all over the floor on every deck. Vehicles shipped on GEYSMO vessels are tied using straps around the wheels that are attached to the ships' integral locking eyelets.

### Advantages of a GEYSMO Shipping Method

Following are some advantages of using the GEYSMO shipping method:

- For the shipper, the favorable position is speed. Since autos and lorries can drive straight onto the ship at one port and after that drive off at the other port within a couple of minutes of the ship docking, it spares the shipper a considerable measure of time.
- It can likewise coordinate well with other transport advancements, for example, containers. The utilization of customs-fixed units has empowered many frontiers to be crossed with minimum amount of delay. Hence, the GEYSMO method enhances speed and efficiency for the shipper.

## Shipping Vehicles via Container Shipping Method

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Car Hub Japan understands that vehicles require extra care and handling skills; therefore, we have got the best staff available to expedite of vehicle handling. Our association with different shipment firms around the globe allows us to handle your vehicle transportation with great finesse.

At Car Hub Japan, we cover complicated requirements while ensuring exceptional results. We facilitate all the customers with unparalleled yet affordable transportation solutions, no matter which part of the world they belong to. Our dedicated staff and navigation experts assure speed and security even on the most high-traffic routes.

### Loading Your Car into the Container

Our staff stays cautious when your vehicle is being shipped to the respective location. Once we have received your car, we'll keep it in our warehouse until it is ready for shipment. We load your car into the container according to industry's best practices. The car is then secured using different straps and the wheels are locked to prevent any movement.

Shipping containers need to abide by strict regulations to ensure that they are structurally stable, watertight, and preventive against damaging elements like wind or water. In contrast to GEYSMO shipment, container shipment is considered a more secure and faster option.

### Car Loading Steps in the Container Method

Following are some steps to secure vehicles in containers:

- Vehicles are secured to the floor using wooden tire stoppers nailed to the floor.

- Vehicles which require raising or inclination are controlled using special forklifts which position the vehicle to the preferred angle or height.
- Once located, the vehicle's emergency brakes and steering wheel are sealed and the transmission gear is engaged.
- To lock the vehicle further, a network of wire suspensions, hanging belts and specifically built wood supports are used to prevent the vehicle from moving.
- Vehicles in the resting position on the floor have their wheels firmly secured with tire stops with several belts are attached to the container.
- We load one vehicle at a time. Each loaded vehicle is carefully inspected and reviewed before the container is approved for release. Once all the cars are loaded, the container is then sealed.

## **Our Vision Includes:**

### **Introduction**

By providing total solutions to our customers ensuring stake holder's interest we intend to be the best in the industry by offering specialized logistics solution that encompass high quality innovative services. We would also like to be the market leader and trendsetter in the region.

We shall be the world leader in providing logistic services of excellent standards and shall be the first choice for the customers. Behind this vision stand our main values: innovation, trust and professionalism; based on which we are confident of achieving success, such as:

- Clearing & Forwarding of Import & Local cargo
- Making easy of exporting vehicles that come to the Local Sea Ports.
- Airfreight and Sea freight
- Specialists in Vehicle Clearance
- Import & Export documentation services
- Arrangement & Monitoring of Vehicles
- Transportation and Logistics
- Vehicle lifting and arrangement
- Getting drivers with experience of clearing vehicles
- Prevention of Vehicle damage when exporting

## **Our Mission**

We aim to be a recognized leader in providing high quality logistic solutions and build a trustworthy, long lasting relationship with our customers.

To accomplish our goal we strive to do our best to meet our clients' needs and be one-step ahead. We constantly keep investing in technology and train our

employees because we believe that only continuous development and up gradation can obtain and sustain customer loyalty.

- We constantly exceed customer expectations by providing superior freight forwarding and global transportation solutions including air, ocean, and customs brokerage and logistics services.
- We make this possible by recognizing that no two customers are alike, therefore forming a symbiotic relationship and fulfilling individual needs.
- This unique perspective coupled with a global network designed to support worldwide distribution and supply chain management, and a well-developed Infrastructure enables Auto marine Capital to tailor resources to meet individual requirements.

## Our Core Values

- **Innovation:** We believe in steady development and improvement of services offered by our company. To meet and exceed customer expectations, our freight forwarding company delivers highly attractive and innovative solutions.
- **Trust:** All our intentions and actions are ethical and reliable. We work hard to gain the confidence of our customers and we work even harder to never disappoint their expectations.
- **Professionalism:** We value professionalism by all our employees. Our team is continuously developing and learning in order to perform its work with expertise, dedication and care.

We are a quality-driven company and our core values include the following:

1. Excellent customer service
2. Taking care of our people
3. Giving back
4. Doing the "right" thing
5. Respect for all people
6. Building strong relationships
7. Help people maintain or achieve a healthier lifestyle

## Company Structure

